



WIRELESS COMMUNICATIONS TECHNICIAN JOB POSTING



cce911.org

Central County Emergency 911 provides Fire and EMS Dispatching services for the vast majority of St. Louis County, Missouri, as well as portions of Franklin and Jefferson Counties.

The **Wireless Communications Technician** is a newly created position. This is a full-time, hourly position reporting to the Deputy Director – Technical Services. The incumbent will work closely with Central County personnel, Fire and EMS supervisory personnel, with governmental agencies, and with the public safety jurisdictions within the region in the coordination of operational efforts.

Position is responsible for the installation, configuration, and maintenance of wireless communication systems in fleet vehicles, ensuring secure and reliable communication channel; performing diagnostics, repairs, and updates for both vehicle-mounted wireless devices and mobile computing systems; installing and maintaining fire station alerting systems; conducting regular tests to ensure operational readiness during emergencies; resolving connectivity issues; and documenting maintenance schedules, repairs, and inventory for replacement parts. The role supports daily operations within Central County's Technical Services Division, including NextGen911, CAD/RMS, Fire Station Alerting, phone and radio systems, and related software and technology.

Qualifications Needed for Success:

- Legally authorized to work in the U.S., at least 18 years of age, possess valid driver's license, and HS Diploma (or equivalent).
- Ability to read, write and speak English proficiently.
- Possess a basic working knowledge of computer systems and have proficient keyboarding skills.
- Availability to be on-call after hours for urgent/critical situations.

Internal applicants must be free from disciplinary action for the prior one-year period.

Preferred Qualifications:

- Associate's degree in electronics, telecommunications, or a related field is preferred.
- 2+ yrs experience working with wireless communications systems in fleet vehicles or similar settings.
- Experience troubleshooting and maintenance of mobile computers or similar in vehicles/field environments.
- Familiar with fire station alerting systems or other critical emergency response communication technologies.
- Experience w/ firmware updates, software patches, and configuring communication devices for use in vehicles.
- Mobile device certifications (i.e., CompTIA A+ or similar that cover the repair/maintenance of mobile systems).

Benefits We Offer:

- * Competitive Pay Based on Qualifications. Minimum Pay is \$26.71 per hour
- * Health / Vision insurance premiums paid 100% for Employee and Family as well as a Dental Reimbursement Program * Paid Employee Life Insurance, Short- and Long-Term Disability * Voluntary Worksite Benefits
- * Company Paid Retirement Savings Plan and Voluntary Employee Retirement Plan (457 Deferred Compensation)
- * Vacation, Personal Days and Sick Time * Education Reimbursement Program * Annual Uniform Allowance

TO APPLY: Apply on-line through Central County Emergency 911's career site to complete the application and upload your resume as well as any other accompanying documentation at: <https://cce911.aaimtrack.com/jobs/1156636.html>. All qualified applicants will be required to complete an online profile test and in-person skills assessment test. **The deadline to apply is Sunday, December 1, 2024.**

Central County Emergency 911 is an Equal Opportunity Employer. In compliance with the Americans with Disabilities Act, Central County Emergency 911 will provide reasonable accommodations to qualified individuals with disabilities and encourages both prospective and current employees to discuss potential accommodations with the employer. Central County Emergency 911 is a drug and alcohol-free workplace. A pre-employment drug screen is required for all positions.